

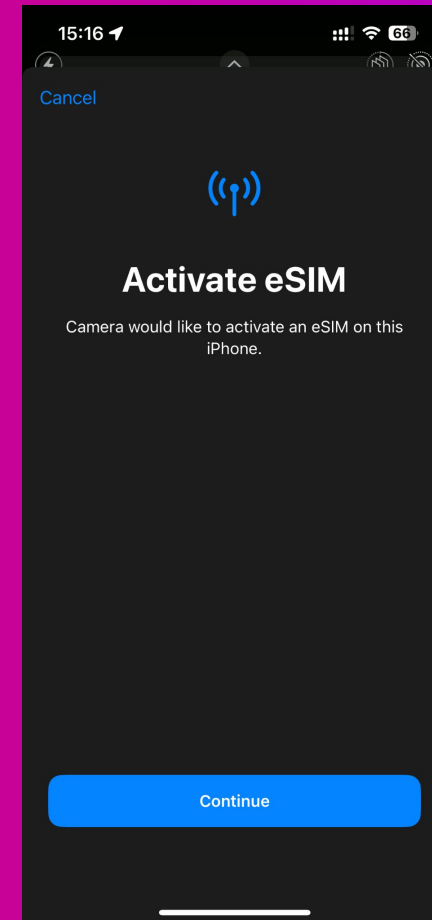
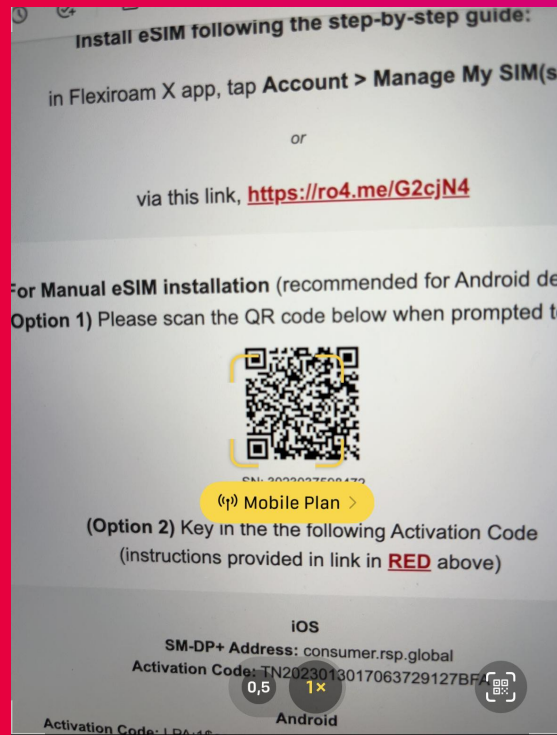
# Installation guide

How to ensure your eSIM is installed properly

**FLEXIROAM**

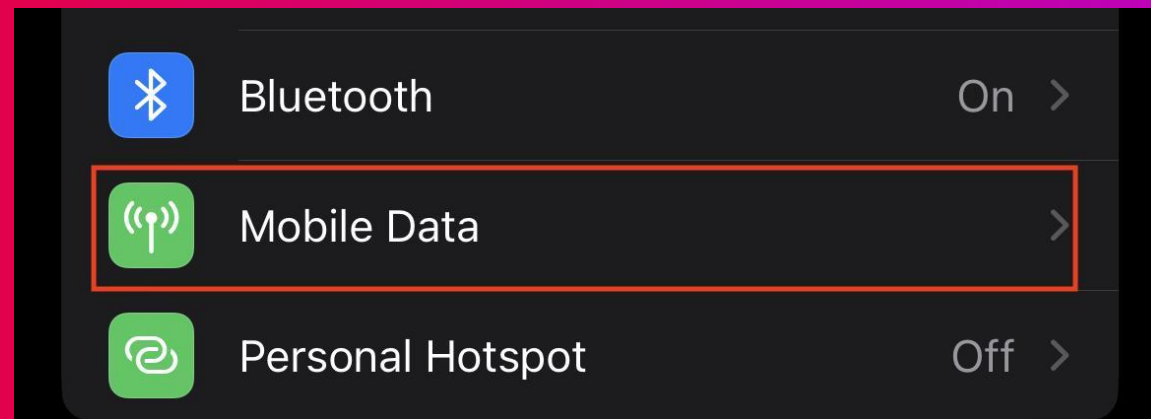
iOS

# Activate using QR code (Wi-fi connection is required)



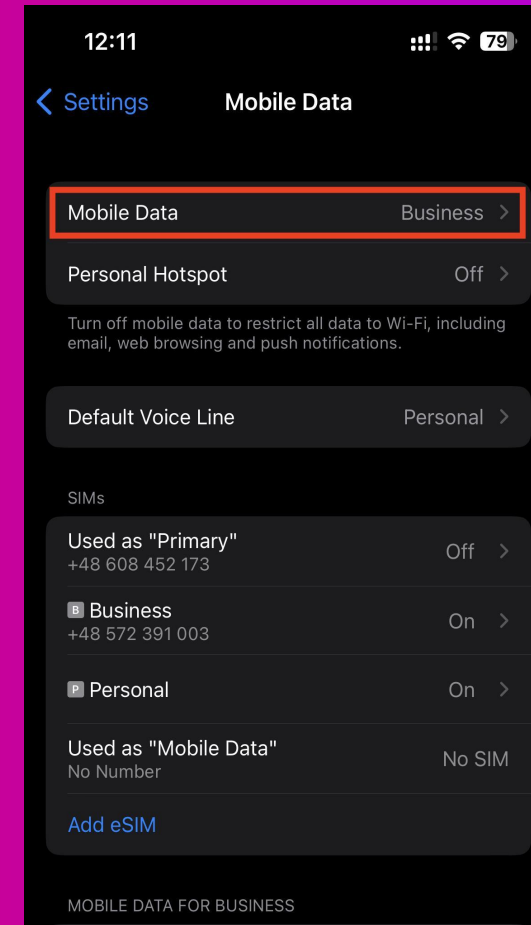
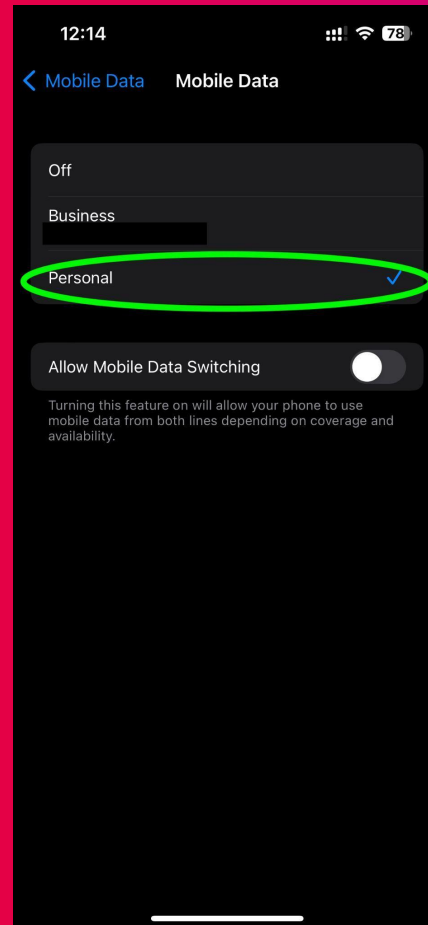
# Settings

Go to settings → mobile data



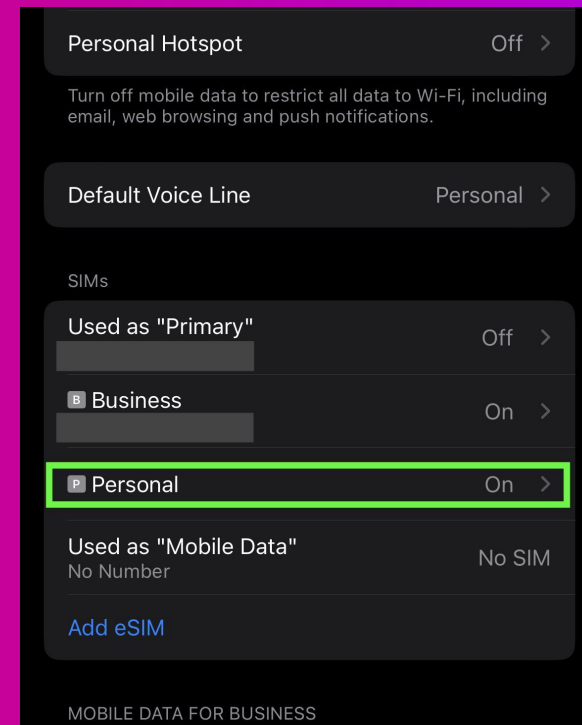
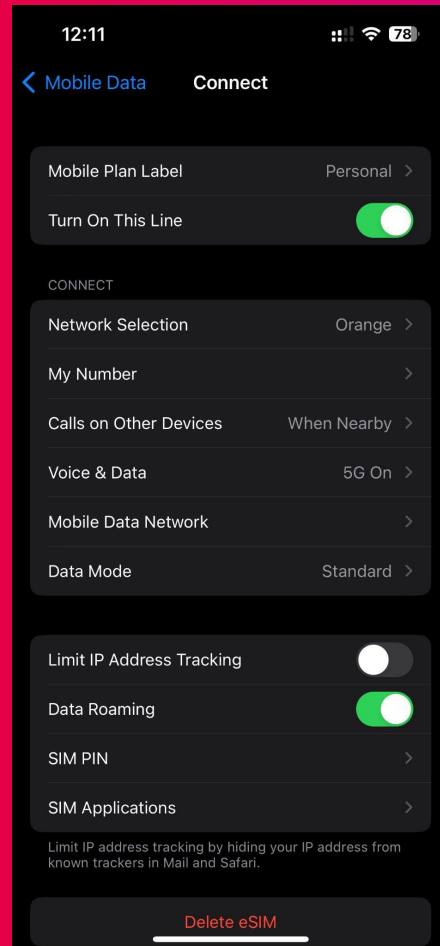
# Settings

First, go to mobile data again and ensure your Flexiroam plan is selected



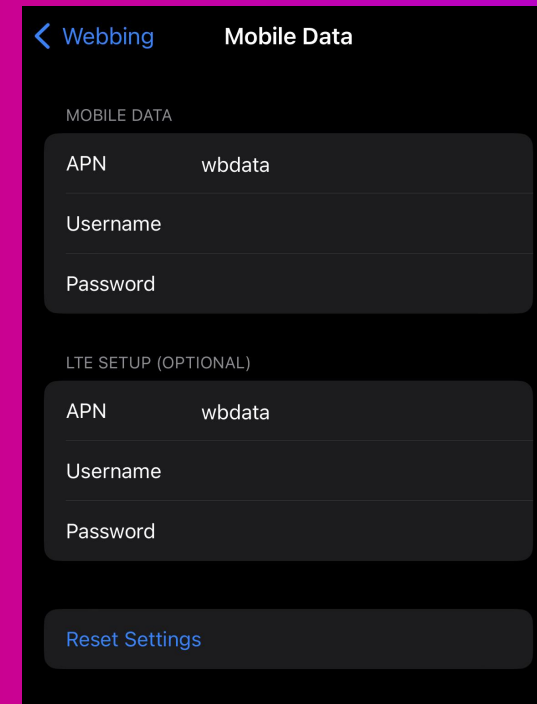
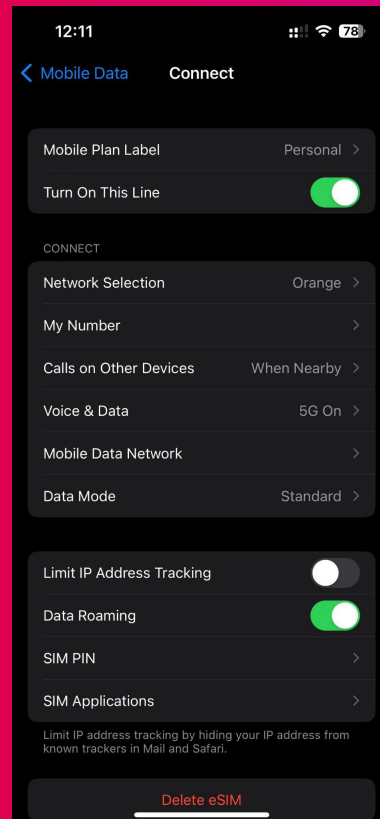
# eSIM details

Click on the new eSIM added



# Key things to remember:

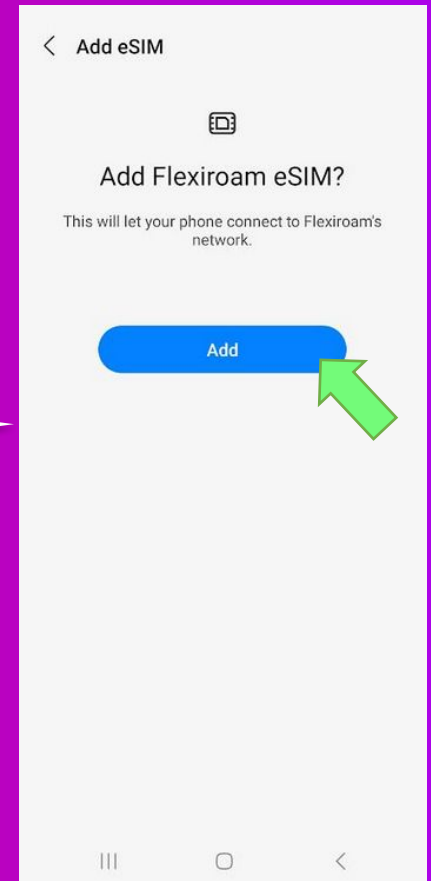
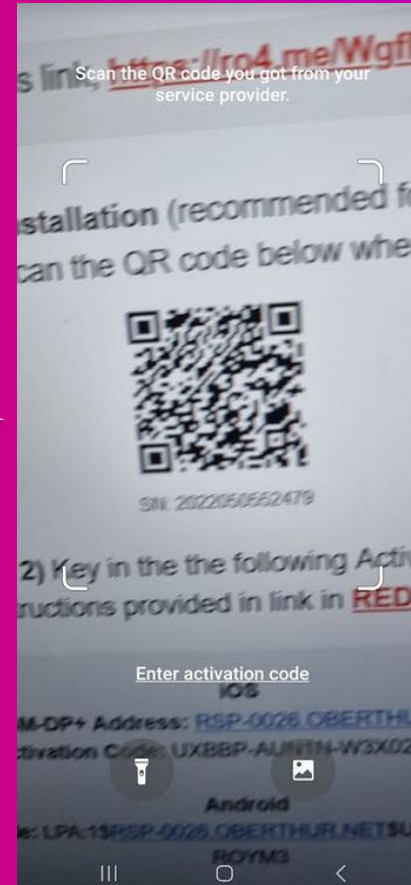
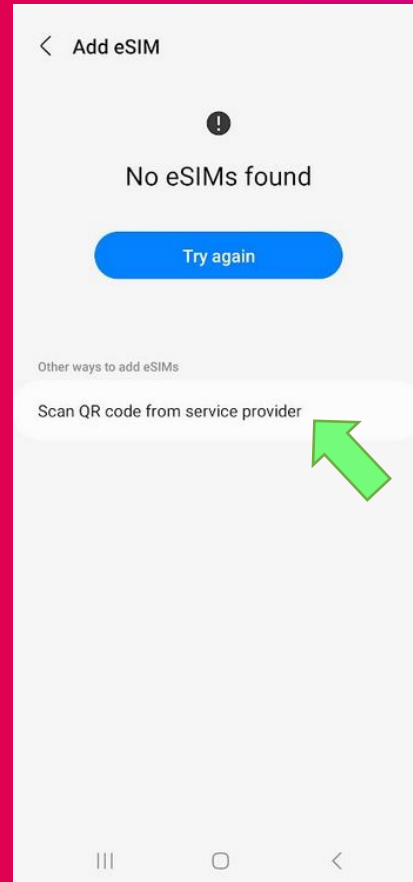
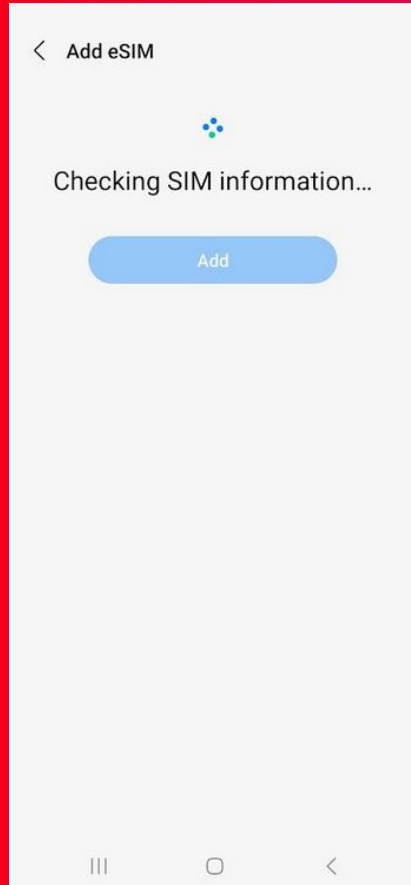
- Make sure that data roaming is on
- APN configuration should be “wbdata” (no captions, all lower case)
- Ensure the network you’re connected to is listed in the coverage list



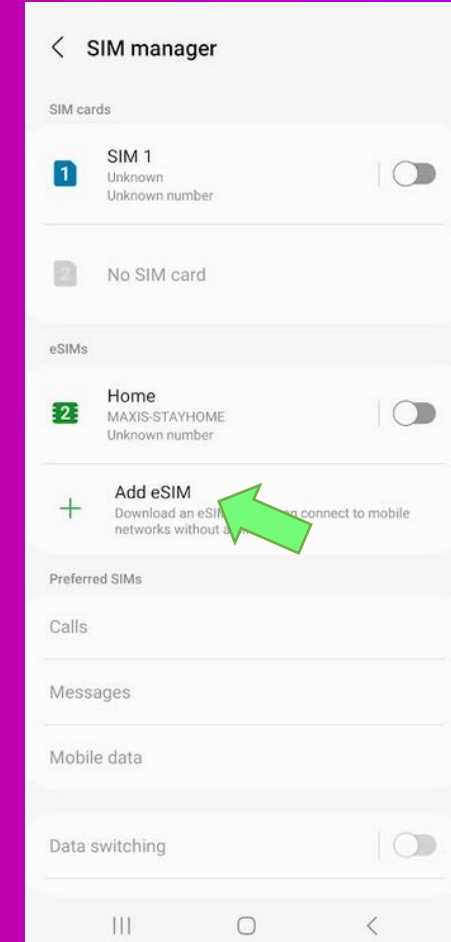
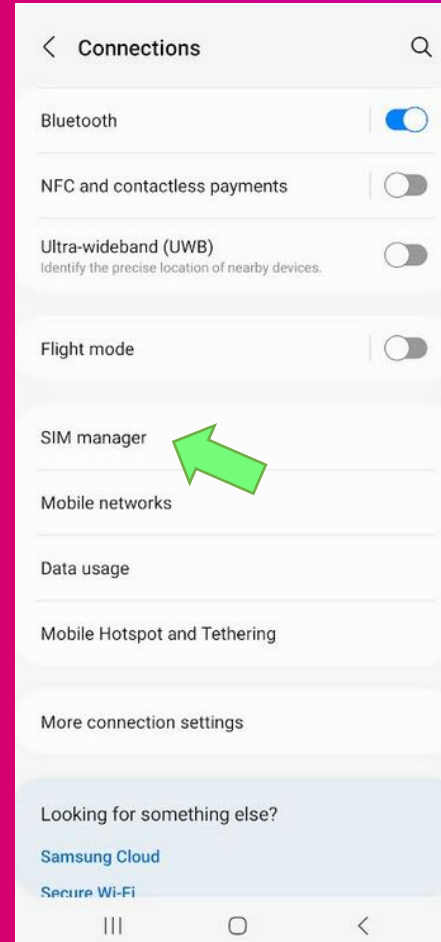
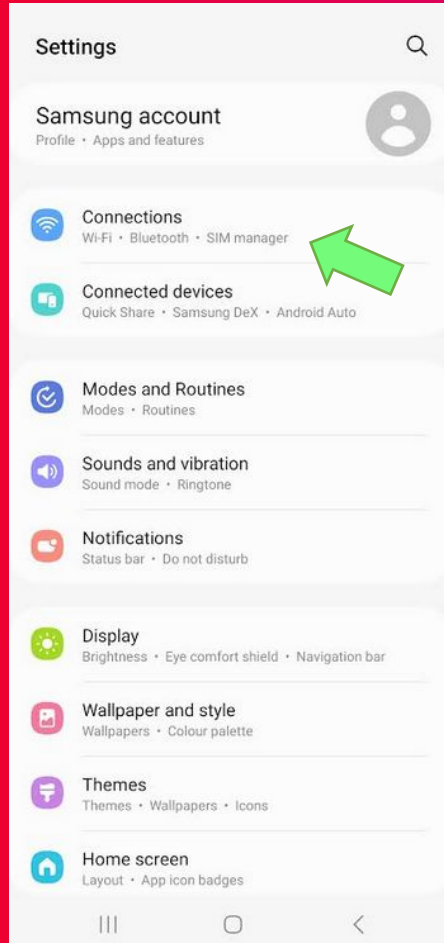
# Android



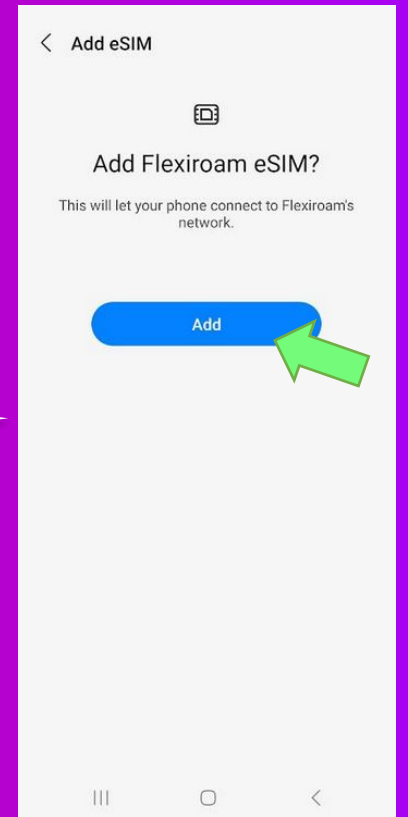
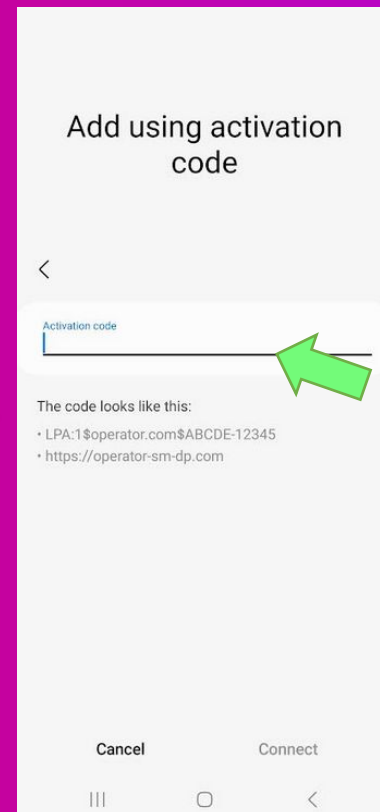
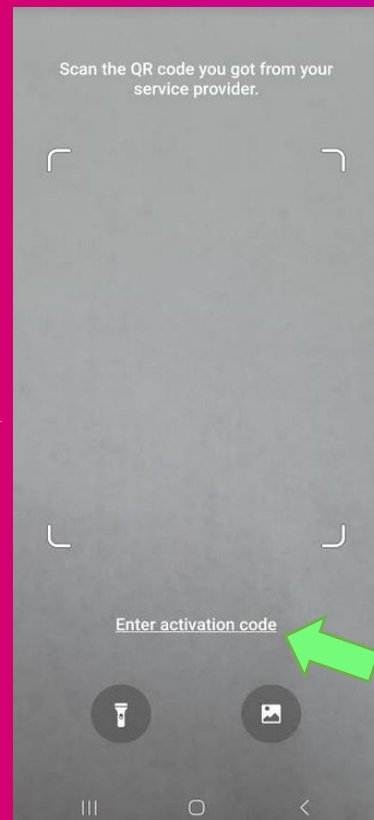
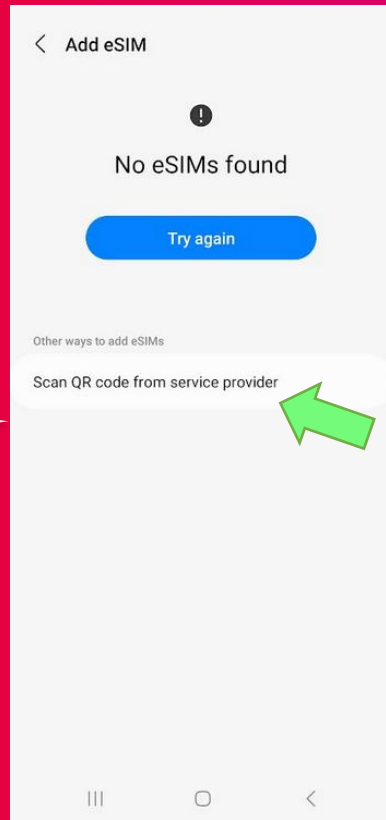
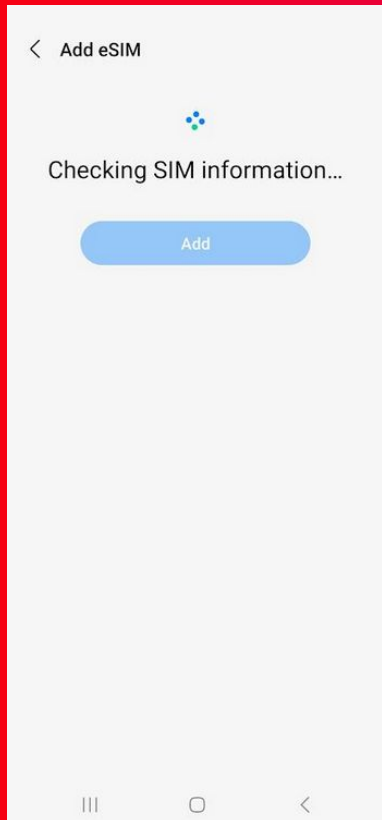
# Activating



# Settings



# Physical SIM



# Settings

